

NO-COST WORKSHOP

Mediating Employee Disputes & Resolving Conflicts



Brenda Budke with Sierra HR Partners, Inc. will go over how to plan for effective teamwork, maintain professionalism, and defuse non-productive behaviors.

Topics include:

- Planning Considerations for Teams
- Communication Strategies for Effective Team Leaders
- Dealing With Emotional Behavior
- Impact of Gossip and Ways to Minimize
- Conflict Resolution Best Practices
- High-Level Resolution: Steps to Mediation

WHEN:

November 18, 2020
8:30 a.m. - 10:30 a.m.

REGISTER AT:

www.fresnobsc.com



Fresno Regional WDB
**Business Services
Center**

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