Fresno Regional Workforce Development Board Wednesday, March 25, 2020

# Welcome to the Rapid Response COVID-19-Information for Employees

#### **INSTRUCTIONS:**

- Make sure you are on mute.
- Please use the Chat feature and send a private message to the Host-Martha Espinosa-Kroll providing your:
  - 1. First and Last Name
  - 2. email address
  - 3. Company/Organization you work(ed) for



# Rapid Response SERVICES

Rapid Response is a proactive business-focused and flexible strategy designed to respond to layoffs and closings by quickly coordinating services to provide immediate aid to companies and their affected workers.



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# AGENDA



(NAMI) National Alliance on Mental Illness, Christina Valdez-Roup



(EDD) Employment Development Department, Karina Blancas



(DSS) Department of Social Services



Clinica Sierra Vista, Gladys Duron



(RHA) Richard Heath and Associates, May Ly





Manpower, Lewis Reinholt

Workforce Connection, Annette Watkins



Resources, Martha Espinosa

#### FIND HELP, FIND HOPE!



CALL THE NAMI HELPLINE 800-950-6264

OR, IN A CRISIS? TEXT NAMI TO 741741

Further Information Or Support: <u>https://namifresno.org/</u> <u>NAMI Fresno's HelpLine And Email</u> Phone: (559) 224-2469 (not a crisis line) Address: 7545 North Del Mar #105, Fresno, CA 93711 Email Address: <u>info@namifresno.org</u>



# Employment Development Department Karina Blancas EDD Representative



This WIOA, Title 1-financially assisted program/service is an equal opportunity employer/program. Auxiliary aids and services are available upon request to people with disabilities and/or limited English

A proud partner of America's Job Center of California<sup>®</sup> network.

# EDD

- Job Placement and Referrals
- Unemployment Insurance
- Disability Insurance
- Paid Family Leave
- Employment and Training
- Labor Market Information
- Payroll Taxes
- And More



# EDD

#### THREE WAYS TO FILE FOR UNEMPLOYMENT

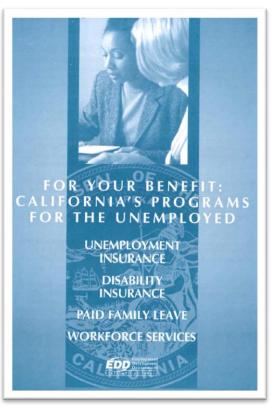
- ✓ PHONE 1800-300-5616 Monday-Friday 8 a.m.-12 p.m.
- ✓ On-line (internet) <u>https://www.edd.ca.gov</u>
- ✓ Mail or Fax

#### **Benefits Booklet**

- □ This book is important to read. It answers most general questions you may have about unemployment.
- □ If you file in June they will take all of last years wages and from those 12 months, they take the highest quarter to determine your weekly benefit amount which begins on page 6.
- □ There is a one week waiting period.
- Maximum weeks to collect unemployment is 26 weeks, which is equal to 6 months.
- There are no federal extensions at this time.



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# Cal Jobs

If you file a claim, you are required to register and create a resume on Cal-JOBS.

#### **California Training Benefits**

- If you feel you need to return to school to upgrade your skills, you need to read this pamphlet.
- □ You need to make sure you inquire about CTB by the 16<sup>th</sup> week of collecting unemployment, otherwise you will be ineligible.





# **DEPARTMENT OF SOCIAL SERVICES**



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# CalFresh (Food Stamps)

Provides low-income households with monthly benefits

Supplements households income for the purchase of food items

Who can get CalFresh:

- Families
- Single Adults
- Unemployed / Employed
- Elderly or disabled
- Homeless
- College students
  - Working 20 hours per week

# CalWORKs (Cash aid - families with children)

Automated information about your Cash, Food, or Medi-Cal case:

Get answers to your most frequently asked questions 24 hours a day, 7 days a week through our automated system toll free at:

I (877) 600-I 377

Access your case online at: My Benefits CalWIN

If you need to speak to a worker, simply call (559) 600-9980 or toll free I-855-832-8082 between 7:30 am-4:30 pm Any worker who answers the phone will be able to assist you



# MEDI-CAL

Medi-Cal is California's public health insurance program, patterned after the Federal Medicaid program, designed to provide no-cost or low-cost medical benefits to low income individuals and families. Enrollment for Medi-Cal coverage is open all year.

Who May Be Eligible For Medi-Cal

- Children under the age of 21
- Pregnant individuals
- Low income families
- Adults without children, 19 to 64 years of age
- Individuals over 65 years of age
- Individuals with disabilities
- Financial Eligibility
- To be eligible for no cost Medi-Cal, a single adult individual must have an annual income lower than 138 percent of the federal poverty level. For families the income limit may be higher, as it depends on number of individuals in the household. Those exceeding income limits may qualify for low cost health insurance plans through Covered California.
- For certain Medi-Cal programs along with income limits, property limits may apply to all applicants except pregnant individuals and children ages 0 to 18.
- For more information or to apply online, please visit <u>My Benefits CalWIN</u> or <u>Covered</u> <u>California</u>.

# **Benefits CalWIN**

(www.mybenefitscalwin.org)

- Online website for clients to apply for Fresno County public assistance programs, including CalWORKs (cash aid), CalFresh (food stamps), and Medi-Cal
- Clients can apply for services 24/7 without having to come into a DSS office.
- Other online services available include: view benefit amount and program status, complete reports, request a Medi-Cal replacement card, request forms.

# **Application Channels**



#### Online

- Through Covered California website (www.coveredca.com)
- Through appropriate SAWS Portal (www.mybenefitscalwin.org)



#### By Phone

- Statewide phone number with warm handoff to network of designated county service centers using Quick Sort questions (1-888-975-1142)
- Direct to county or county call center (1-855-832-8082)



#### Mail

- Sent to Covered California
- Sent to county human services department

# **Benefits CalWIN**

(www.mybenefitscalwin.org)

- Mobile app available in Apple and Android stores under "CalWIN Benefits"
- Clients can utilize computer stations at DSS offices
- We encourage community organizations to provide internet access to consumers.

#### What is Covered

Set California is a free service that connects Californians with brand-name health insurance under the Patient Protection and Affordable-Care Act. It's the only place where you can get financial help when you buy health insurance from well-known companies. That means when you apply, you may qualify for a discount on a health plan through Covered California, or get health insurance through the state's Medi-Cal program. Either way, you'll have great health coverage.

# Federal Poverty Level

							California St	ate Subsidy					
SEE NOTE BELOW		Federal Tax Credit											
	FOR INCOMES IN THIS RANGE		A	merican India	AIAN Limited Cost Share								
			Silver 94 (100%-150%)	Silver 87 (>150%-200%)									
0%	100%	138%	150%	200%	213%	250%	<b>266</b> %	300%	322%	400%	600%		
\$0	\$12,490	\$17,237	\$18,735	\$24,980	\$26,604	\$31,225	\$33,224	\$37,470	\$40,218	\$49,960	\$74,940		
\$0	\$16,910	\$23,336	\$25,365	\$33,820	\$36,019	\$42,275	\$44,981	\$50,730	\$54,451	\$67,640	\$101,460		
\$0	\$21,330	\$29,436	\$31,995	\$42,660	\$45,433	\$53,325	\$56,738	\$63,990	\$68,683	\$85,320	\$127,980		
\$0	\$25,750	\$35,535	\$38,625	\$51,500	\$54,848	\$64,375	\$68,495	\$77,250	\$82,915	\$103,000	\$154,500		
\$0	\$30,170	\$41,635	\$45,255	\$60,340	\$64,263	\$75,425	\$80,253	\$90,510	\$97,148	\$120,680	\$181,020		
\$0	\$34,590	\$47,735	\$51,885	\$69,180	\$73,677	\$86,475	\$92,010	\$103,770	\$111,380	\$138,360	\$207,540		
\$0	\$39,010	\$53,834	\$58,515	\$78,020	\$83,092	\$97,525	\$103,767	\$117,030	\$125,613	\$156,040	\$234,060		
\$0	\$43,430	\$59,934	\$65,145	\$86,860	\$92,506	\$108,575	\$115,524	\$130,290	\$139,845	\$173,720	\$260,580		
\$0	\$4,420	\$6,100	\$6,630	\$8,840	\$9,415	\$11,050	\$11,758	\$13,260	\$14,233	\$17,680	\$26,520		
HCS Medi-Cal for Adults Medi-Ca			l for Pregnant	Women									
								County Children's Health Initiative Program					
	\$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0	FOR INC THIS R           0%         100%           \$0         \$12,490           \$0         \$16,910           \$0         \$25,750           \$0         \$25,750           \$0         \$30,170           \$0         \$34,590           \$0         \$43,430           \$0         \$44,420	FOR INCOMES IN THIS RANGE           0%         100%         138%           \$0         \$12,490         \$17,237           \$0         \$16,910         \$23,336           \$0         \$21,330         \$29,436           \$0         \$22,5750         \$35,535           \$0         \$23,0170         \$41,635           \$0         \$34,590         \$47,735           \$0         \$39,010         \$53,834           \$0         \$44,420         \$6,100	FOR INCOMES IN THIS RANGE         Silver 94 (100%-150%)           0%         100%         138%         150%           0%         100%         138%         150%           \$0         \$12,490         \$17,237  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     \$21,330         \$29,436         \$31,995         \$42,660         \$45,433         \$53,325         \$56,738           \$0         \$25,750         \$35,535         \$38,625         \$51,500         \$54,848         \$64,375         \$668,495           \$0         \$30,170         \$41,635         \$45,255         \$60,340         \$64,263         \$75,425         \$80,253           \$0         \$33,910         \$53,834         \$58,515         \$78,020         \$83,092         <	Pederal Tax Credit           FOR INCOMES IN THIS RANGE         American Indian / Alaska Native (AIAN) Zero Cost Share           Silver 94 (100%-150%)         Silver 87 (100%-200%)         Silver 73 (±200%-250%)           0%         100%         138%         150%         200%         213%         250%         266%         300%           0%         100%         138%         150%         200%         213%         250%         266%         300%           0%         100%         138%         150%         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Note: Most consumers up to 138% FPL will be eligible for Medi-Cal. If ineligible for Medi-Cal, consumers may qualify for a Covered California health plan with financial help including: federal tax credit, California state subsidy, Enhanced Silver plans and AIAN plans.





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CCHP Health Plan



KAISER PERMANENTE®





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Western Health Advantage

# Sliding Fee Scale at Clinica Sierra Vista

The discount program is for patients without health insurance or basic health coverage who cannot afford the cost of their medical or dental consultation. You may be eligible for Clinica Sierra Vista's discount program. The discount is based on family size and household income.

Gross Household Monthly Income

\*cost

					GIOSS HOU	senola Monu	ily income							
Covers	Family Size	0%	- 100%	101%	- 133%	134% -	166%	167%	- 200%	And in case of the local division of the loc		Category	Medical	Dent
Covers	1	0	- 1012	1,013	- 1,346	1,347 -	1679	1680	- 2023	2024	- 1			
Medical and	2 3	0	- 1372 - 1732	1,373 1,733	- 1,824 - 2,303	1,825 - 2,304 -	2277 2875	2278 2876	- 2743 - 3463	2744 3464		Α	\$10	\$40
	4	0	- 2092	2,093	- 2,782	2,783 -	3472	3473	- 4183	4184				
Dental	5	0	- 2452	2,453	- 3,261	3,262 -	4070	4071	- 4903	4904				
Dental	6	0	- 2812	2,813	- 3,740	3,741 -	4667	4668	- 5623	5624				
services*, and	7	0	- 3172	3,173	- 4,218	4,219 -	5265	5266	- 6343	6344		B	\$20	50%
services, and	8	0	- 3532	3,533	- 4,697	4,698 -	5863	5864	- 7063	7064			Υ <b>Ζ</b> Ο	3070
	9	0	- 3892	3,893	- 5,176	5,177 -	6460	6461	- 7783	7784				
specialty	10	0	- 4252	4,253	- 5,655	5,656 -	7058	7059	- 8503	8504				
	11	0	- 4612	4,613	- 6,134	6,135 -	7655	7656	- 9223	9224		-	1	
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	14	0	- 5692	5,693	- 7,570	7,571 -	9448	9449	- 11383					
4	15	0	- 6052	6,053	- 8,049	8,050 -	10046	10047	- 12103	12104				
ost varies													ć10	
	FCL/Category	610/A			625/B		650/C		675/D	699/SP		D	\$40	75%
		Nominal												
	Fees	Fee								100% of				
	02000	\$10.00			\$20.00		\$30.00		\$40.00	charges				

# Clinica Sierra Vista

**Clinica Sierra Vista offers the following programs:** 

- Family Medicine
- Behavioral Health Services
- Internal Medicine
- Comprehensive Health Services
- Pediatrics
- Comprehensive Prenatal Specialty Services

- OBGYN
- Health Insurance
   Assistance Services
- Podology
- Nutrition Program WIC
- Vaccinations

# Clinica Sierra Vista Medical Centers

Elm Walk-In Clinic 2740 S. Elm Avenue Fresno, CA 93706 Monday - Sunday, 8:00 am – 8:00 pm

Elm Family Community Health Center 2740 S. Elm Avenue Fresno, CA 93706 559 457-5200 Monday - Saturday, 8:00 am - 7:00 pm

Elm Women's & Pediatric Community Health Center 2760 S. Elm Avenue Fresno, CA 93706 559-457-5300 Monday - Friday, 8:00 am – 7:00 pm

> Garland Community Health Center 3727 N. First Street, Suite 106 Fresno, CA 93726 559-457-6900 Monday - Friday, 8:00 am - 5:00 pm

> Gaston Health and Wellness Center 1120 E. Church Avenue Fresno, CA 93706 559-457-6700 Monday - Friday, 7:30 am - 4:00 pm

North Fine Community Health Center 1945 N. Fine Avenue, Suite 100 Fresno, CA 93727 559-457-5650 Monday - Friday, 8:00 am - 5:00 pm

Orange & Butler Community Health Center 1350 S. Orange Avenue Fresno, CA 93702 559-457-5400 Monday - Friday, 8:00 am - 5:00 pm

RMC Community Health Center 2505 E. Divisadero Street Fresno, CA 93721 559-457-5500 Monday - Saturday, 8:00 am - 5:00 pm

West Fresno Community Health Center 302 Fresno Street, Suite 101 Fresno, CA 93706 559-457-5700 Monday - Friday, 8:00 am - 5:00 pm

West Shaw Community Health Center 3645 W Shaw Avenue, Suite 101 Fresno, CA 93711 559-457-6800 Monday - Friday, 8:30 am - 5:30 pm

# Dental Offices and Behavioral Health

Dental Centers Dental Center - Elm 2756 S. Elm Avenue Fresno, CA 93706 559-457-5345

Monday - Saturday, 8:00 am – 7:00 pm

Dental Center - West Fresno 302 Fresno Street, Suite 204 Fresno, CA 93706 559-457-5780 Monday - Friday, 8:00 am - 5:00 pm Behavioral Health Services in the following Health Centers

Community Resource Center 1305 E. Divisadero Avenue 559-457-5960

Elm Family Community Health Center 2740 S. Elm Avenue

> Centro de Salud - Gaston 1120 E. Church Avenue

Centro de Salud - North Fine 1945 N. Fine Avenue, Suite 100

Centro de Salud - Orange & Butler 1350 S. Orange Avenue

Centro de Salud - West Shaw 3451 W. Shaw Avenue, Suite 102 SPECIALTY BEHAVIORAL HEALTH SERVICES

North Fine - Adultos 2002 N. Fine Avenue, Suite 100 559-457-6975

North Fine - Niños 2010 N. Fine Avenue, Suite 105 559-457-6976

West Fresno - Adultso y Niños 302 Fresno Street, Suite 106 559-457-5750

West Shaw - Adultos 3451 W. Shaw Avenue, Suite 101

West Shaw - Niños 3451 W. Shaw Avenue, Suite 102

# For a medical appointment please call: 1-833-278-4584

# For questions about Health Insurance Eligibility please call 1-855-867-7216 SIER

a california health.center



# RICHARD HEATH AND ASSOCIATES May Ly Program Specialist, CLCA



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A proud partner of America's Job Center of California<sup>®</sup> network.



### CALIFORNIA'S LOW COST AUTO (CLCA)

BY: MAY LY, PROGRAM SPECIALIST NORTHERN CALIFORNIA

March 2020



CALIFORNIA DEPARTMENT OF INSURANCE California's Low Cost Auto Program

- CA Low Cost Auto is a state-sponsored program, passed by the CA legislature and managed by the CA Department of Insurance.
- CLCA PROVIDES AFFORDABLE, LOW COST LIABILITY INSURANCE TO ELIGIBLE CALIFORNIA DRIVERS WHO MEET INCOME AND ELIGIBILITY GUIDELINES
- BENEFITS NOT JUST LOW-INCOME DRIVERS, MANY MIDDLE-CLASS HOUSEHOLDS MAY QUALIFY.
- APPLY ON-LINE AT: MYLOWCOSTAUTO.COM
  - CHAT FEATURE AVAILABLE FOR ASSISTANCE
  - WEBSITE AVAILABILITY IN SPANISH



#### **ELIGIBILITY AND RATES**

Household Size	Annual Income 250% of FPL	<b>Zone 1 Counties:</b> Fresno, Kings, Madera, Monterey, San Benito, San
1	\$31,900	Luis Obispo, Santa Barbara, Santa Cruz and Tulare
2	\$43,100	Base Rate \$244
3	\$54,300	Unmarried 19-24 Years
4	\$65,500	\$317
5	\$76,700	Less Than 3 Years \$342
6	\$87,900	<b>Drivers 16-18 Years</b> \$488

#### Eligibility Guidelines:

- Applicants must have a valid CA Driver's License
- Have a vehicle valued at \$25,000 or less
- Meet Income Guidelines
- Be at least 16

CLCA offers two payment options: Payment in full OR 20% down with 7 installment payments (Installment fee of \$4.00 applies)





A place to grow.

# **FRESNO COUNTY LIBRARY**



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A proud partner of America's Job Center of California<sup>®</sup> network.

# **Online Services**

#### Jobs & Career

#### http://www.fresnolibrary.org/





EBSCO LearningExpress Job & Career Accelerator





#### Career Preparation - LearningExpress

Are you preparing for a professional exam? Are you curious about a particular occupation or looking to improve your workplace skills? Prepare for an occupation exam in social work (ASWB), civil service, law enforcement, teaching (CBEST), and more! Choose the Career Preparation Center and begin your path to a bright future.

#### DigiBus

Learn computer basics and benefit from job readiness skills specific to Fresno. Resources in 8 subject areas, covering the complete job life cycle.

#### Job & Career Accelerator - LearningExpress

Find a career match, explore occupations, search for jobs and internships, and tools to get hired. Browse the career library and college finder.

#### Job Now

Get online job and career coaching, resume assistance, and interview practice.

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#### Lynda

Lynda.com helps anyone learn software, technology, creative, and business skills to achieve their personal and professional goals. Requires valid library barcode and PIN to use.



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## Lewis Reinholt

# MANPOWER

#### What do we do?

#### Warehouse

Manpower<sup>®</sup>

Forklift Pick/Pack Shipping/Receiving General Labor

#### Manufacturing

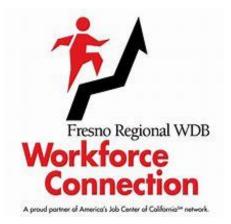
Assembly Machinists CNC Operators Welders Maintenance Mechanics General Labor Forklift Quality Assurance

#### **Food Processing**

General Labor Sanitation Machine Operators Forklift Pick/Pack Quality Control

#### **Administrative Positions**

Call Center Admin Assts Receptionists Accounting Contact Lewis Reinholt 559-260-7108 or email at <u>lewis.reinholt@manpower.com</u> Text Manpower at 44844 to apply.



## **WORKFORCE CONNECTION SERVICES**

#### Annette Watkins Outreach/Workshop Facilitator



This WIOA, Title 1-financially assisted program/service is an equal opportunity employer/program. Auxiliary aids and services are available upon request to people with disabilities and/or limited English

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## Adjustments to Workforce Connection COVID-19 Guidelines

Please visit our website to review the full copy of the guidelines:

www.workforce-connection.com

All career counseling and resource room services will be provided telephonically, via email and other technologies.

Hours of operation at Manchester Center **only** are: 8am to 5pm by **appointment only** 

To schedule appointments call (559) 230-4092



# What Does Workforce Connection Offer?

- Self-Directed Services-Resource Room
  - Internet Access
  - Phones to call employers
  - $\,\circ\,$  Fax to send out resumes
  - Copy Machine
- Staff Assisted Services
- Training Services
- Referrals



# **Staff Directed Services**

- Career Assessments
- Career Guidance
- <u>Educational and Training</u>
   <u>Opportunities</u>
- Job Readiness Workshops
- Job Placement Assistance



City of Fresno- There will be a 30-day moratorium on shutting off any water or garbage service for lack of payment.

Meal Distribution-Most school districts are providing sack lunches, please look at your school district's website for time/school sites

Lenders-Contact your mortgage and car loan lenders. Many of them may offer to defer payments if you specifically state that you have been impacted by COVID 19.

Price Gouging-It's illegal to raise the price of essential goods, services, and lodging by more than 10 percent after an emergency has been declared. If you suspect a business is price gouging, please call 3-1-1 or the City Attorney's office at (559) 621-8400.

Tax Deadline has been moved to July 15, 2020

Utilities-PG&E Implemented a series of billing and service modifications to support customers who have been impacted by the pandemic:

- Suspending service disconnections for non-payment and waiving security deposits;
- Implementing flexible payment plan options; and
- Providing additional support for low-income and medical baseline customers.

Go to <u>pge.com/covid19consumerprotections</u> to learn more about our support for customers during these difficult times.

Customers are advised to be aware of scammers taking advantage of the current situation with calls and emails threatening to shut off power if a payment is not made. Anyone who has received such a call can report it immediately by calling PG&E at <u>1-800-743-5000</u> or visit <u>pge.com/scams</u>.

Fresno Business Services
<u>http://www.fresnobsc.com/</u>

Fresno Economic Development Corporation <u>https://www.fresnoedc.com/</u>

City of Fresno and/or your local city website <u>https://www.fresno.gov/coronavirus/</u>

Fresno Unified School District and/or your local school district

https://www.fresnounified.org/



# JOBS

Company/Organization	Contact Information/Link					
Amazon	https://www.amazon.jobs/en-gb/					
Aldi	https://careers.aldi.us/					
Costco	https://www.costco.com/jobs.html					
CVS Health-Here	https://bit.ly/2y2Sa3i					
Dollar General	https://careers.dollargeneral.com/					
Domino's	https://jobs.dominos.com/dominos-careers/					
Papa John's	https://jobs.papajohns.com/					
Save Mart	https://www.savemart.com/careers					
Walmart	https://careers.walmart.com/					



## Martha Espinosa

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#### mespinosa@wfc.co



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